

Benefit Details & Instructions Copy - Protection and Protection Plus

If sending an email, suggested subject line: A safer internet for you and your family

Introducing Aura, a new benefit available to you at no cost.

Make the internet a safe place for you and your loved ones.

Do you shop online, connect to WiFi, or own a smartphone or tablet? If so, you need Aura®, a digital security solution to protect the things you care about the most: your identity, money & assets, family & reputation, and privacy. Aura provides you and your loved ones with a benefit that's **simple** so it's **easy** to stay **safe** online.

What's included in Aura?

Carroll Management is covering the cost of Aura's Protection, Individual plan and you have the option to buy-up to Family plan or Protection Plus at a small monthly fee.

Aura's Protection plan provides superior identity theft and financial fraud protection, including:

- Keep your online accounts and identity secure.
- Get near-real time fraud alerts.
- Prevent criminal damages from fraud.
- Monitor your credit profile.
- Get personalized support and \$1M in ID theft insurance.

Aura's Protection Plus plan includes expanded identity theft & financial fraud protection, as well as device protection:

- Monitor your finances and assets: credit & debit cards, bank and 401(k) accounts, student loans, home title, and more
- Get near real-time alerts for changes in your credit or bank accounts, or if there is suspicious spending activity on your accounts
- Protect your WiFi and devices so you can stream, shop, and bank online privately and securely
- Reduce unwanted robocalls, junkmail, and spam email
- Get a Dedicated Case Manager who will work with you to resolve fraud cases
- Get \$1,000,000 insurance¹ for eligible losses and fees due to identity theft and fraud

How do you take advantage of this new benefit?

As an employee of Carroll Management, enrolling in Aura is easy and convenient. You can visit https://my.aura.com/start/carrollmanagement on or around 7/1/2022. You will be required to enter certain information to confirm your eligibility and begin the enrollment process. You have the opportunity to enroll in coverage for yourself at no cost or purchase coverage for you and your family at affordable rates.

Want to learn more?

Watch this short video.

^{*} Identity Theft Insurance underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

¹ ath Power Consulting, 2018